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NABL Certificate No: CC-3431  
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### Customer Feedback & Suggestions Form

(HBCLQF0501)

*Dear Valued Customer,*

Thank you for choosing HBCL for the calibration of your dosimeters. It is our endeavor to provide high level of accuracy at par with the international standards in Radiotherapy dosimetry countrywide. Your honest feedback will help us to serve you better and enable us in improving our service standards.

Name of the Hospital/Inst			
Address:			
Contact Person:			
Designation:			
Mob. No.:		E-Mail id.:	

#### **PART—I Commercial Terms**

Category	Excellent	Very good	Good	Average
Value for Money				

#### **PART- II Order Execution**

Prompt Service				
Advance Intimation Regarding Deviations				
Timely Dispatch				

#### **PART—III Employee Knowledge and attitude**

Sincere Interest in Your Problems				
Knowledge to Answer your Questions				
Respect Your Suggestions				



**Homi Bhabha Calibration Laboratories LLP**  
**(Secondary Standard Dosimetric Laboratory- Radiation Calibration & Instrumentation)**  
NABL Accredited Laboratory as per ISO/IEC 17025:2017 standards  
Andhra Pradesh

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<b>Please Indicate</b>	<b>Yes/No</b>
How are you likely to recommend HBCL to Others?	
How likely are you to continue business with HBCL	

**Additional Comments if any:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*To be filled by HBCL personnel only*

Total Rating in %	
Corrective Action Ref in Any	

**Signature:**

**Designation**

**Date:**

**Seal**